

Decision Maker: HEALTH AND WELLBEING BOARD

Date: Thursday 18th July 2019

Title: DELAYED TRANSFER OF CARE (DTC) PERFORMANCE UPDATE

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Ward: Borough Wide

1. Summary

1.1 A Delayed Transfer of Care (DToC) Performance update was circulated to HWBB members on 31st January 2019. This included an update on local and national performance to date, invalidated out of borough hospital reporting as well as Mental Health DToC validation processes and performance improvement.

1.2 This paper provides:

- Local Performance Update
- Update on invalidated data reporting by out of borough hospitals
- Mental Health DToC validation process and performance improvement

2. Reason for Report going to Health and Wellbeing Board

The paper provides an information update to the Health and Wellbeing board

3. **SPECIFIC ACTION REQUIRED BY HEALTH AND WELLBEING BOARD AND ITS CONSTITUENT PARTNER ORGANISATIONS**

3.1 The Health and Wellbeing Board is requested to note the information update

Health & Wellbeing Strategy

1. Related priority: Not Applicable

Financial

1. Cost of proposal: Not Applicable

2. Ongoing costs: Not Applicable

3. Total savings: Not Applicable

4. Budget host organisation: Not Applicable

5. Source of funding: Not Applicable

6. Beneficiary/beneficiaries of any savings: Not Applicable

Supporting Public Health Outcome Indicator(s)

Not Applicable

4. COMMENTARY

4.1 The 2019-20 Better Care Fund Policy Framework which was published on 10 April 2019 sets out 4 National Conditions in line with their vision for integrated care of which Managing Transfers of Care is one of them. They summarise:

‘A clear plan for improved integrated services at the interface between health and social care that reduces Delayed Transfers of Care (DToC), encompassing the High Impact Change Model for Managing Transfers of Care. As part of this all Health and Wellbeing Boards adopt the centrally-set expectations for reducing or maintaining rates of DToC during 2019-20 into their BCF plans’.

Bromley has reflected the national reductions exceeding the proposed trajectory for the 2018/2019 period.

There has been no performance trajectory issued yet for 2019/2020 though we are committed to further improving our performance against national figures.

5. LOCAL AND NATIONAL PERFORMANCE UPDATE

5.1 The table below shows the overall performance for the 1st quarter of 2019/20 for the reported total delayed days of each month, with the exception of June 2019 DToCs will be published on 11th July 2019 so are unable to be included in this report. A verbal update will be given at the meeting. Nationally there was an overall increase in DToC figures for this quarter. Bromley has followed this trend and the figures for Health DToCs, although higher than previous months, was still lower than the same quarter last year.

	April	May
NHS	9	103
Social Care	177	112
Both	0	31
Total (Bed Days)	186	246

5.2 For April and a portion of May 2019/20 the elevated position is attributable to several complex patients both in and out of borough requiring specialist placements.

6. UPDATE ON INVALIDATED DATA REPORTING BY OUT OF BOROUGH HOSPITALS

6.1 The system continues to promote the validation process reported in the previous update, with regular further scrutiny of data shared via SEFT (Secure Electronic File Transfer). This enables a proactive and efficient method of disputing unrecognised DToCs, resulting in the withdrawal of some out-of-borough publications. Whilst managing delays well within the borough, Bromley faces the challenge of managing patients placed out of borough also and 156 days in April and 169 days in May were attributable to Bromley patients in Out of Borough Hospitals. Bromley does not have social work staff based in these hospitals. To reduce these figures a number of Trusted assessor

pilots have begun with our neighbouring boroughs (Croydon and Lewisham with Bexley and Greenwich pilot due to begin in August).

7. MENTAL HEALTH DToC VALIDATION PROCESSES AND PERFORMANCE IMPROVEMENT

- 7.1 The Mental Health DToC partnership group across the Local Authority, CCG and Oxleas Foundation Trust has continued its weekly meetings, utilising processes previously developed to facilitate proactive discharges. Discussions around current and potential DToCs lead to immediate resolutions with direct support from the Director of Adult Social Care.
- 7.2 The Local Authority, CCG, Oxleas Foundation Trust and Kings College Hospital NHS Trust are proactively developing models of joint working to reduce the number of DToCs across both inpatient sites. Joint working utilises the skills of each organisation to progress issues in a more timely way.
- 7.3 As with Health, Social Care and Both attributable DToCs there has been an increase in the total number for the 1st quarter of the year due to waits for specialist 24 hour care placements.

8. FINANCIAL IMPLICATIONS

- 8.1 A joint letter from the Secretary of State for Health and for Department of Communities and Local government to the Leader of the Council dated 5 December 2017 confirmed that ‘there will be no impact on your additional iBCF allocation in 2018/19.’ There has been no updated communication regarding 2019/20 allocation based on performance.

Non-Applicable Sections:	Legal Implications, Implications for other Governance Arrangements, Board and Partnerships Arrangements, including any policy and Financial Changes required to Process the Item and Comment from the Director of Author Organisation
Background Documents: (Access via Contact Officer)	Not Applicable